

Audit and Accountability Committee



Audit of Workforce Development Train for Jobs SA

Presented by: Kevin Barthold, City Auditor

December 6, 2022

Objective and Conclusion

Workforce Development Train for Jobs SA

Audit Objective

Determine if contract compliance and monitoring is adequate and performance measures are supported.

Overall Conclusion

The program is operating efficiently and effectively. Positive results in the following areas:

- Program expenditures were reasonable
- Sensitive participant information is protected
- Surveys and feedback was obtained from participants and vendors

However, opportunities exist to strengthen controls for:

- Performance measure supporting documentation
- Verification of participant eligibility
- Vendor contractual liability insurance requirements

Results

Workforce Development Train for Jobs SA

Performance Measures

Lack of documentation provided by vendors to support metrics

Verification of participant eligibility

Ineligible participants (outside City) were enrolled by vendors

Insurance Requirements

Some vendors did not maintain contractual required liability policies

Workforce Development Train for Jobs SA

Workforce Development management have agreed with the recommendations and have developed action plans to address the issues.

Anticipated completion: Completed

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